

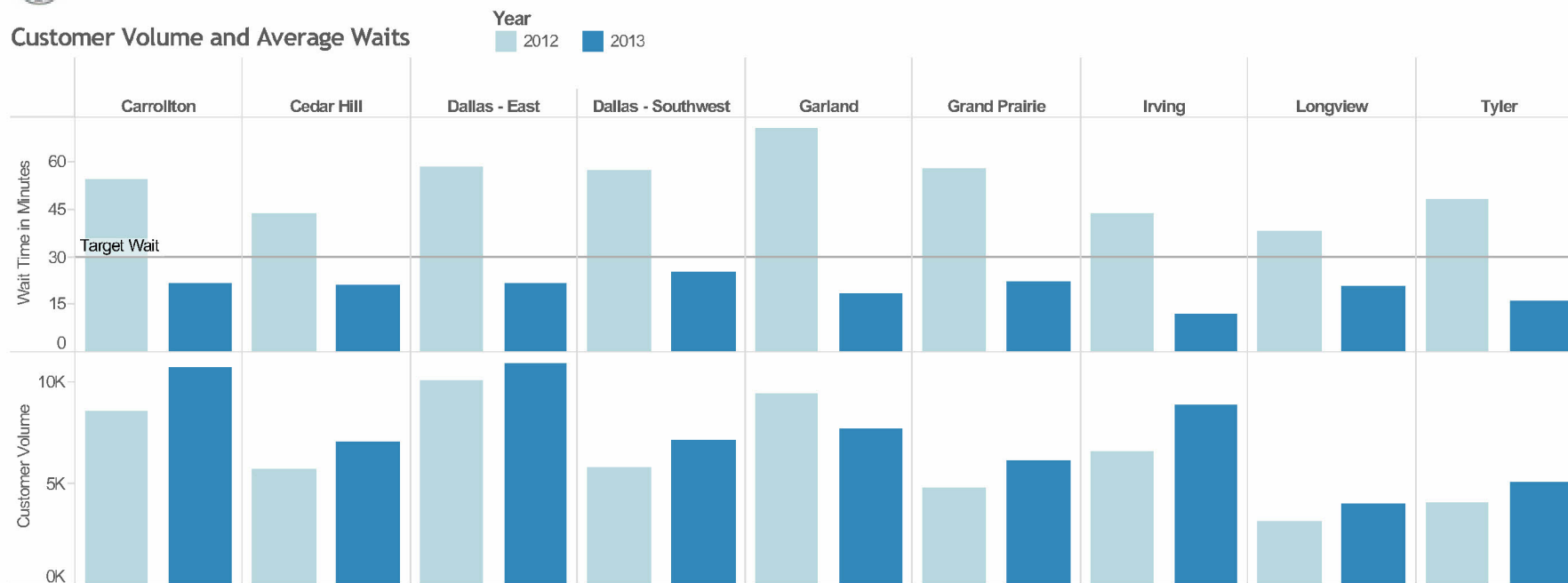


Driver License Regional Monthly Review

Region 1A: Dallas Area

May 2013

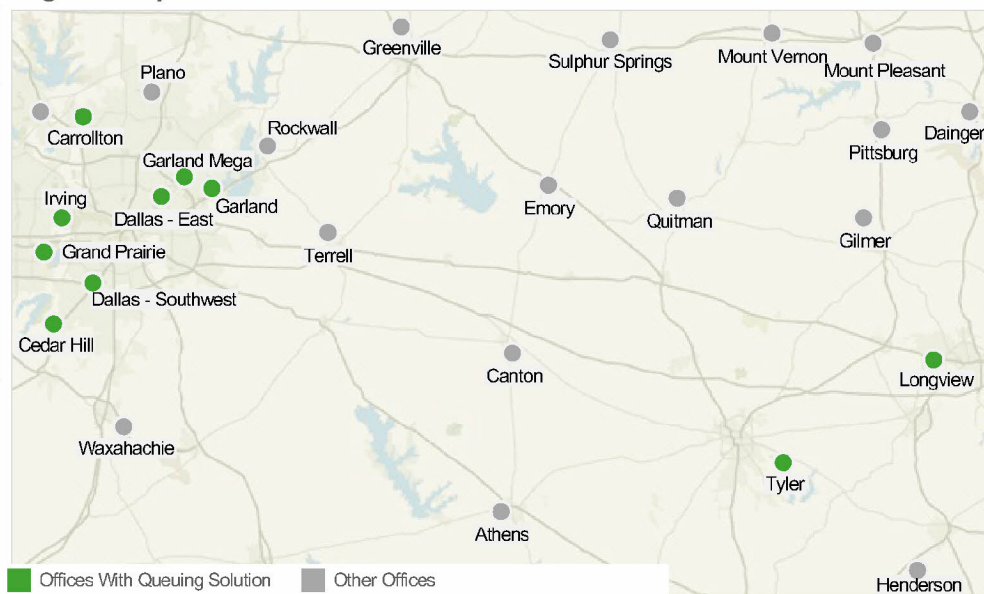
Customer Volume and Average Waits



Performance by Transaction Type

OfficeName	Customer Volume				Avg. Wait Time in Minutes			
	Replac e & R..	Origin..	Other Types	Service type 15	Replac e & R..	Origin..	Other Types	Service type 15
Carrollton	22,313	10,480	12,517		10	26	25	
Cedar Hill	14,673	9,832	4,996	1	9	15	26	3
Dallas - East	24,517	14,395	7,442		22	47	33	
Dallas - Southwest	16,919	12,337	7,099		24	33	31	
Garland	16,731	8,418	3,988		20	35	26	
Grand Prairie	13,569	8,267	4,049		14	24	23	
Irving	16,062	11,157	13,054		6	16	17	
Longview	10,053	4,350	1,497		45	48	36	
Tyler	11,942	5,928	3,328		24	31	24	

Regional Map

2:13-cv-193
09/02/2014

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